

TERMS AND CONDITIONS OF ORDER

THRIVE HOMES LIMITED AGREES TO PURCHASE AND THE SUPPLIER NAMED ON THE OFFICIAL ORDER HERE REFERRED TO BELOW AGREES TO SUPPLY THE GOODS OR SERVICES ORDERED HEREIN UNDER THE FOLLOWING TERMS AND CONDITIONS.

1. Where 'Thrive' is stated in these terms and conditions this shall mean Thrive Homes Limited.
2. Where the 'Supplier' is stated in these terms and conditions this shall mean the provider of goods or services whose name and address appear on the official order.
3. The official order referred herein shall be the order to which these terms and conditions are attached or enclosed when they are issued by Thrive.
4. It is a requirement that the words 'Thrive Homes Limited' must appear at the beginning of the address of Thrive in all invoices or credit notes. Failure of the supplier to ensure this may result in a replacement document being demanded.
5. The official order number must be quoted on all invoices, credit notes or correspondence sent to Thrive in connection with the order.
6. Failure to comply with clauses 4 and 5 above will result in delay in dealing with any matter arising.
7. **PRICE** The price quoted by the Supplier to Thrive prior to the placement of the order and/or stated in the order, shall be the price with will become payable on satisfactory completion of the order unless an increased price is agreed by Thrive in writing.
8. **DELIVERY** The order shall be completed by the date specified by the Supplier, if any, or by the date stated in the order if any. Late delivery of the goods or services may be accepted by Thrive provided reasonable notice is given by the Supplier and that such acceptance is given in writing by Thrive.
9. **PACKAGING** The Supplier shall pack the goods in such a manner that they can be transported to the delivery address without risk of damage to the contents. Should damage in transit occur, the goods shall be returned to or collected by the Supplier and replaced at no extra cost to Thrive, or if replacement cannot be supplied the order shall be cancelled and no cost to Thrive shall ensue.
10. **SERVICE** If the order covers the supply of service, the Supplier shall agree with Thrive to provide the service on a day or days and at a time mutually acceptable and this may be specified in the order. Late provision of the service may be accepted by Thrive providing reasonable notice is given and Thrive has agreed to the delay in writing. Failure to obtain such agreement may result in cancellation of the order and no cost to Thrive shall ensue.
11. **CONDITIONS** Acceptance of the order by the Supplier implies full acceptance of these conditions which the Supplier agrees overrides and annuls any conditions in the Supplier's quotation or acknowledgement.